



October 26, 2020

Dear Residents, Associates and Family Members,

Throughout the COVID-19 pandemic our communications have emphasized timely and transparent flow of information as we have dealt with fluid circumstances. As you'll recall, there have been numerous occasions when we have had to implement changes, sometimes with very short notice, in response to new regulations, CMS advisories or the prevalence of the COVID virus. These actions, joined by the wonderful effort of our associates, have allowed our communities to achieve favorable results and to establish a path for progress.

Most recently, these efforts were moving our communities to permit broader resident/guest interaction, including in-person visiting, a long-expressed desire of both residents and family members. Last week we announced the introduction of enhanced in-apartment visitation for independent living residents. Our COVID team had reviewed the external and internal virus data, applying IDPH regulations and CMS advisories as they pertained to both regulated and non-regulated areas of our communities, concluding independent living visitation could be implemented. Circumstances have changed.

Over the weekend and early today, new virus data for Illinois has indicated viral growth exceeding the requirements of The Restore Illinois and triggering state mandated mitigation actions. These actions were extended to suburban Cook county today, for implementation on Wednesday October 28th.

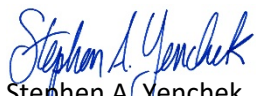
We have evaluated this emerging information and state actions and are revoking previous permissions for independent living indoor visiting at both Friendship Village and GreenFields. We are notifying you of this change at this time for purposes of allowing you to eliminate any upcoming visit activity you may have planned.

Please be aware the delivery-only dining services model will now be in effect for both communities.

These changes will also impact certain other operations such as meeting assembly and package deliveries to residents. Tomorrow we will publish a comprehensive notice of such changes and post it to Caremerge. Operations of our assisted living and skilled nursing will continue to follow IDPH regulation.

These changes will remain in effect until further notice. Thank you for your continuing efforts to maintain the well-being of our communities for all who work and live here.

In Friendship,


Stephen A. Yenchek
President & CEO