



November 23, 2020

Re: Willows Assisted Living and  
Reflections Memory Support

Dear Resident/Representative:

We are happy to report that since our last posting we have not had any additional staff or residents positive for COVID-19 as a result of our twice weekly universal testing we complete here at GreenFields.

Our associate case count in Willows Assisted Living since the beginning of March through today has a cumulative total of five (6) cases. Our resident case count since the beginning of March remains at four (4), with NO active resident cases present as of today. All previously identified associates/residents have recovered, and we extend our prayers to the current associates for a promising recovery as well.

We continue to keep the health and safety of our GreenFields residents and associates as our highest priorities, and we recognize the uncertainty and concern regarding the evolving Coronavirus (COVID-19) outbreak. We are following guidance from the Centers for Disease Control and Prevention, IDPH and the Kane County Health Department to mitigate any potential of a COVID spread in our community.

Every associate continues to be screened daily with symptoms and temperature assessment before entering the community and at mid-shift. We continue to focus on infection control measures by assuring all staff members are wearing personal protective equipment for the entirety of their work shifts, promotion of hand washing/hand sanitizing and physical distancing whenever possible. We continue to disinfect high touch areas and have increased cleaning schedules.

We will keep you apprised of any changes in our COVID-19 status and thank you advance for your support as work through this challenging time together. Please contact me directly at 630-578-7945 should you have any further questions.

Jennie Siebert- Interim Administrator