



March 1st, 2021

Re: Willows Assisted Living and  
Reflections Memory Support

Dear Resident/Representative:

It is my pleasure to announce that we have not had any facility acquired staff cases of Covid, or any residents test positive since our last reporting. As a result of this we have been approved by the Kane County Health Department to move forward into phase two which allows us to test staff once a week and no longer requires us to test residents. If anything changes, we will update accordingly.

Being that we are now moving into phase two we are working on plans to open our beauty salon with some restrictions as well as schedule indoor visitation in both Health Care and Assisted Living. The goal is to open both services on 3/15/2021. A schedule will be sent out with parameters on the scheduled visitation for families to sign up for and residents will be scheduled for beauty shop appointments by the Greenfields team. We will be reaching out with a form to be filled out for the services.

Our associate case count in Willows Assisted Living since the beginning of March 2020 through today has a cumulative total of Fifteen (15) cases. Our resident case count since the beginning of March 2020 is now six (6). All previously identified associates/residents have recovered, and we extend our prayers to the current associates and residents for a promising recovery as well.

We continue to keep the health and safety of our GreenFields residents and associates as our highest priorities, and we recognize the uncertainty and concern regarding the evolving Coronavirus (COVID-19) outbreak. We are following guidance from the Centers for Disease Control and Prevention, IDPH and the Kane County Health Department to mitigate any potential of a COVID spread in our community. IDPH has indicated that there will be no changes to visitation at this time even though vaccinations have been given. We will inform all once new guidance has been communicated to us from IDPH.

Every associate continues to be screened daily with symptoms and temperature assessment before entering the community. We continue to focus on infection control measures by assuring all staff members are wearing personal protective equipment for the entirety of their work shifts, promotion of hand washing/hand sanitizing and physical distancing whenever possible. We continue to disinfect high touch areas and have increased cleaning schedules.

We will keep you apprised of any changes in our COVID-19 status and thank you advance for your support as work through this challenging time together. Please contact me directly at 630-578-7945 should you have any further questions.

Jennie Siebert M.A, LNHA, LCPC -Administrator